

## **LOSS PREVENTION ALERT**

October 10, 2010

**HAVE YOU SEEN THIS WOMAN? IF YOU HAVE OR IF YOU DO, IMMEDIATELY CALL CARY AT (818) 383-6400.**

She is suspected of:

1. Removing & stealing an elastic string price tag from a diamond bracelet at a Daniel's store.
2. Handing a steel & CZ bracelet with this stolen price tag back to a Daniel's associate at another store after switching it for the \$10,999.95 gold and diamond bracelet the associate had just handed her to look at. The SKU of the stolen bracelet is 150-03924.

**YOU CAN PREVENT A LOSS BY ALWAYS FOLLOWING THESE POLICIES**

1. Say '210' in a sentence whenever you are suspicious of a customer or before showing an item priced at \$10,000 or more unless you know the customer has a Daniel's account.
2. Get the customer's driver's license before taking an item out of the case with a ticket price of \$10,000 or more unless you know the customer has a Daniel's account.
3. Always closely inspect each item and its tag before and after showing it to a customer to make sure that the customer didn't switch a different item for the one you handed to them. If someone hands you back a different item, immediately ask them for your item and inform the manager or Keyholder-in-charge.

